

# HSHM

HOME SWEET HOME MINISTRIES  
Since 1917

*Instilling Hope*



*for Lasting Change*

## 2016 Annual Report

*Dear Friends,*

The Annual Report for 2016 is filled with stories of how our clients, employees, volunteers, and donors engaged in “instilling hope for lasting change.”

Every person who comes in the front door of the Billy Shelper Center is greeted with a sign that reads, “Hope for all who enter.” At Home Sweet Home, we strive to live out that promise.

In 2016, 413 men, women, and children received hope-filled residential services and opportunities for lasting changes in their lives during their time at Home Sweet Home. While staying with us they had daily interactions with caring and compassionate residential associates, case managers, kitchen staff, volunteers, and work service supervisors who inspired them towards life changes.

Our 402 active members of the Bread for Life Food Co-op found meaningful work in a supportive environment and formed friendships that encouraged and sustained them. A lasting change for them was earning the opportunity to select foods for their families, rather than depending on a handout.

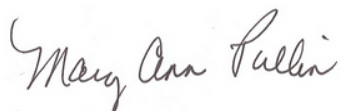
Our Mobile Health Project, operated in partnership with the Community Health Care Clinic, held 16 clinics and provided 108 patient interactions at Home Sweet Home Ministries and the McLean County Center for Human Services. The individuals served were able to overcome numerous barriers to receiving medical care and experienced improved health and hope as a result.

24 participants and 8 allies discovered hope while learning what it means to have a faith-focused orientation to financial health through our Faith and Finances classes.

2016 was no different than the past 99 years in terms of the community’s strong commitment to supporting our mission. Especially noteworthy are Midwest Food Bank and the churches that participated in Day of Hope, Bridge of Hope, and Big Give Sunday.

During 2017 we will celebrate 100 years of hope, looking back at our history and looking forward to our future. Please plan to join us during this year of celebration.

Sincerely,

A handwritten signature in cursive script that reads "Mary Ann Pullin". The ink is dark and the signature is fluid, with a large initial 'M' and 'A'.

Mary Ann Pullin  
Chief Executive Officer

## OUR MISSION

Home Sweet Home Ministries demonstrates Christ's love through innovative approaches that instill hope, restore lives, and build community.



## OUR VISION

A ministry of refuge and renewal powered by Jesus Christ.



## HOME SWEET HOME MINISTRIES LEADERSHIP

### Board Members

- Mitch Stebel, President
- Kim Pfeifer
- Robert Beerup
- Nathan Masters
- Dean Messinger
- Tammy Carcasson
- Wes Wright
- Kevin Huetten
- John Hoekstra
- Phil Sauder

### Executive Team

Mary Ann Pullin  
Chief Executive Officer

Matt Burgess  
Chief Operating Officer

Steve Darst  
Chief Financial Officer



# 2016

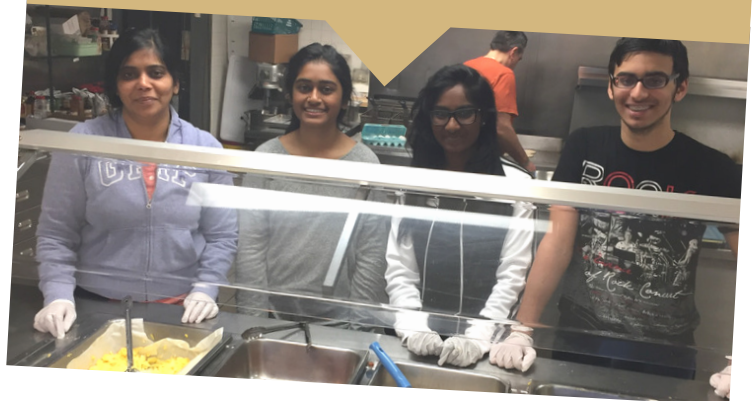
**22,041**  
Nights of shelter

*"Hope for All Who Enter"*

**104,795**  
Meals served

**83** Children served

**34** Veterans served





# *Accomplishments in 2016*

**\$17,577**  
raised by Run for Hope.

**1,771**  
Volunteer applications received  
through our website.

**\$41,000**  
raised by Sharing the Light of  
Hope Gala.

**10th Annual Art Show**  
showcasing 10 years of  
wonderful client artwork.

**Mobile Health Project expanded**  
to include clinics at McLean  
County Center for Human  
Services.

**Mission Mart received a facelift**  
with new shoe display and floor  
reorganization.

# Food Services



104,795

meals served in house.



1,020

meals were delivered on Thanksgiving  
and Christmas Day at HSHM.



2,284

households were impacted through  
**Give Thanks** with our partnership with  
Midwest Food Bank.




41,000


pounds of food and hygiene items were collected  
on **Big Give Sunday** by Vale Church, Victory  
Christian Center, New Life Fellowship, Charis  
Community Church, E-Free Church, Our Redeemer  
Lutheran Church, and First Baptist Church.




# Outreach Services




Hundreds of individuals participated in 64 different educational and spiritual growth opportunities.




Faith and Finances had 6 graduates from our community. This program teaches participants to handle their finances in a God-honoring way.



Over 25,000 hours of work was completed through alternative employment opportunities. This provides many with valuable work experience.



Apostolic Christian Church was a part of our Bridge of Hope program. It empowers single mothers through community support.



Through partnership with the Community Health Care Clinic, the Mobile Health Project had 16 clinic events and 108 patient interactions, providing health care services to the underserved in our community.

# Bread for Life Food Co-op



>>>>>>>> 402 <<<<<<<<<

Co-op members.



Shopping  
trips.



Hours of service  
completed by co-op  
members.



Community  
gardens.

# *HSHRenew*



Over **1.9 million** pounds of materials  
were recycled in total.



**266,000**

**Pounds of clothing and shoes were  
collected from the HSHRenew bins.**



**185,000**

**Pounds of clothing and shoes were  
sold at the Mission Mart.**



**3,500**

**Pounds of shoes were collected through  
the OSF Shoe Drive.**



# Mission Mart



**\$610,477**

Bloomington Mission  
Mart Gross Sales

**\$210,317**

Lincoln Mission Mart  
Gross Sales

**\$213,967**

Warehouse  
Revenue

**112**

Emergency Clothing  
vouchers distributed

Best selling department: **Women's Clothing**

Best day of sales: **Friday**



# *Volunteers*

**48,344**

**Total volunteer hours  
at HSHM**



**4,177**

**Total number of  
volunteers**



*Thanksgiving  
Day*

**Our biggest day of service**



*Dining  
Center*

**Area most volunteers  
served in**



**\$1 million**

**Value of all this help**



# Financials

## Funding Sources:

Grants	\$400,275
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In-Kind Gifts	\$318,521
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Companies & Churches	\$180,350
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Bequests	\$159,571
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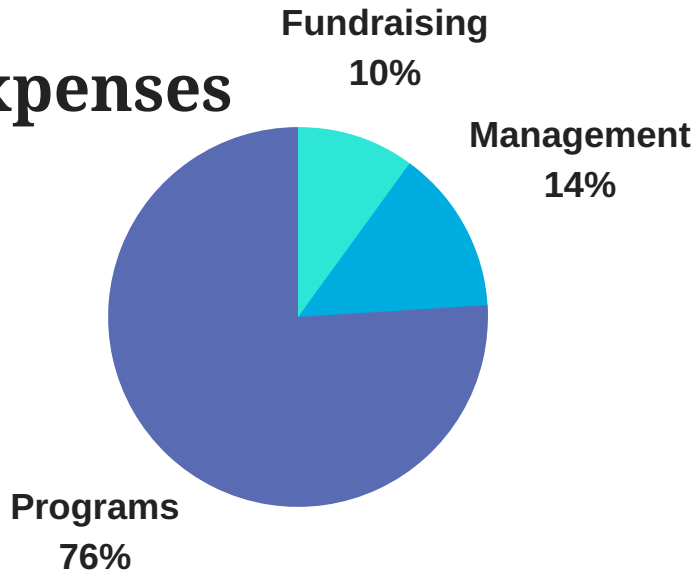
Special Events	\$81,688
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Miscellaneous	\$63,527
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Individual  
Donations:  
\$1,187,151

Retail Operations:  
\$1,035,117

## HSHM Expenses



# *Donors*

6,595  
Donors

563  
New Individual  
Donors

274  
Partners  
in Hope

365,748  
Pounds of Food  
Donated

# *Support Home Sweet Home Ministries*

A teal-colored gear icon with a white circular center. The word "Advocate" is written in a black script font inside the white circle.

## *Advocate*

Share our story with others. Invite us to speak to your group, club, or friends. Help us spread the message that hope can be restored.

A yellow-colored gear icon with a white circular center. The word "Participate" is written in a black script font inside the white circle.

## *Participate*

Volunteer your time and talents. Serve a meal, teach a class, or tutor a child. Share your experiences of hope with others.

A teal-colored gear icon with a white circular center. The word "Donate" is written in a black script font inside the white circle.

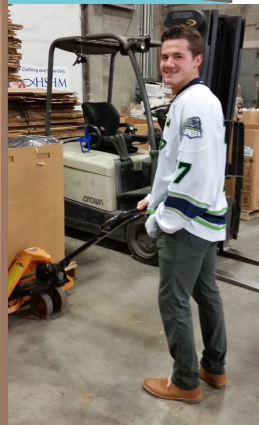
## *Donate*

Invest your financial resources in the restoration of lives. Become a Partner in Hope through monthly donations. For more information, please visit [www.hshministries.org/donate](http://www.hshministries.org/donate).

# Thank You!



Home Sweet Home Ministries would like to thank the community for all their generous support in 2016. Our donors and volunteers make what we do possible. Thank you for helping to instill hope and change lives.





# *Sharing Hope. Changing lives.*

"At HSHM, one has the opportunity to make a difference."

"To be able to give back, to take care of our community, it's a great time."

"You come here broken and they give you hope again."

"This place is a blessing."

"Home Sweet Home Ministries gave me more confidence in myself."

"You feel loved after you leave and even while you're working."

"This place didn't feel like a hand out. It's a place to better yourself."

"My whole outlook on life has changed, and I'm grateful for every day."

"Thank you for serving me on Christmas day. The meals were delicious and nutritious. May God continue to bless you and your wonderful works of love."

"HSHM really does help people."



# Goals for 2017

- 
- **Institute a Trauma Informed Care approach in our work with clients.**
  - **Institute Verbal Intervention training for all staff who work with clients.**
  - **Engage more community members, churches, businesses, schools, and organizations in the work of Home Sweet Home Ministries through volunteer activities, fundraising, and special events.**
  - **Develop a new strategic plan for the period of 2017-2020.**



Run for Hope



Faith & Finances



Day of Hope



Cajun Craze



Big Give Sunday



10th Annual Art Show



Give Thanks



Jury's Out donates \$6,000!



Retail Operations





New Outside Look!



Sorting clothes at the Warehouse



Volunteers Serving Up Meals



Bread for Life Food Co-op  
2 years and growing!



Socktober!



Christmas Meal Delivery



Sharing the Light of Hope  
Fundraising Gala



OSF Shoe Drive Volunteers



Mission Mart

# Connect with Home Sweet Home Ministries



Find us at:  
303 East Oakland Avenue  
Bloomington, IL 61701  
(309) 828-7356

Visit our website:  
[HSHMinistries.org](http://HSHMinistries.org)  
[MissionMart.org](http://MissionMart.org)

Connect with us on social media:  
@HSHMinistries

