

WHO WE ARE

PHILOSOPHY

HOPE FOR ALL WHO ENTER

HOPE FOR ALL WHO ENTER is a phrase that our founder, Billy Shelper, placed in the windows of our earliest locations. It is a phrase that continues to resonate with us today. Hope is of significant importance in all of our lives. Without hope, we feel resigned, relegated, abandoned, and defeated. With hope, regardless of our current circumstances, we feel motivated, energized, optimistic, and ambitious. So everything we do, every decision we make regarding our services and relationships with people in the community, is guided by hope. Hope for all who enter means that each person (the people we serve, our staff members, our volunteers, and our donors) is offered the chance to experience a renewal of hope through their interactions and involvement at Home Sweet Home Ministries. Rather than think in traditional terms running a “charity” that meets people’s needs, we think in terms of offering “restoration.” When we say restoration, we mean restoration of broken relationships, restoration of health & mental health, restoration of full functioning, restoration of identity of who we are each created to be. The situations people experience vary widely, so our work with them varies to reflect those specific sets of circumstances.

“The honest seeking of hope frees [us] to approach others with high regard and limitless expectations as they face and craft responses to their own futures.” – The Wealth of the Poor, pg. 248.

We are:

Committed to God and Man. Jesus is very clear about the greatest commandments to love God and love our neighbors, so we are very clear in our commitment to demonstrate this in our work and our lives.

Here to work WITH our clients. We believe that through the development of healthy, reciprocal relationships we are best able to serve the homeless and hurting in our community. Ensuring we demonstrate respect for, and affirm the dignity of, those we serve is core to how we work with those who come to us for assistance.

Committed to Excellence. We believe that our Christian testimony is mirrored in the quality of all we do. There can be no higher challenge than found in I Corinthians 10:31: “Whatever you do, do all to the glory of God.” A commitment to excellence permeates all our actions and decisions.

Committed to Each Other. We are all part of Christ’s body and have to remember that our specific sense of purpose is only part of the whole. By committing to sharing in our efforts with each other, we function as Christ’s body is supposed to – in coordination and complementary to each other.

Committed to Integrity. We believe that our calling commits us to conduct our lives and our business in a manner that applies only the highest standards of ethics and legality.

HSHM Divisions

- CEO – Mary Ann Pullin
 - Development & Community – Ashley Souk
 - Facility Maintenance – Denny Schneider
 - Custodial
- COO – Matt Burgess
 - Bread for Life Co-op – Tim Martin
 - Kitchen – Leslie Perez
 - Outreach Coordinator – Brittany Cline
 - Bridge of Hope
 - Mobile Health Clinic
 - Residential Services – Melissa Newbill
 - Case Management team
 - Residential Associate team
 - Education & Discipleship (worship, devotions, classes)
 - Retail Operations – Chris Trimble
 - Bloomington Mission Mart – Tabitha Johnson
 - Volunteer Development – Linda Smith

HSHM FACTS

- Home Sweet Home Ministries was founded in 1917 by Billy Shelper, a local candy store owner and former alcoholic. Billy accepted Christ at a tent revival meeting held at the McLean County Jail and immediately started serving people in need in the community. Ten years later, he founded the Home Sweet Home City Rescue Mission.
- Hospitality Services provides meals for our clients and those in need in the community and coordinates the Bread For Life Food Co-op. We serve between 10-12 thousand meals each month and have 360+ people participating in our Bread for Life Food Co-op.
- Home Sweet Home provides over 31,000 nights of shelter each year.
- Emergency Services and other life transformational programming are operated from the Billy Shelper Center at 303 E. Oakland Avenue in Bloomington, IL. These programs, ranging from overnight to several months, provide case management services, residential services, daily meals, recovery referral, vocational training, and child care.
- Home Sweet Home operates the Mission Mart Thrift stores here in Bloomington. 100% of net proceeds from the store benefit the people served by Home Sweet Home Ministries. Mission Mart provides items to individuals who cannot afford to pay through the clothing voucher program. For more information contact the Volunteer Coordinator.
- Our Warehouse Operations team recycles over 2,000,000 pounds of textiles, housewares, electronics, and other household goods each year.

Commitment

Whether you are volunteering on a regular basis or for a one-time project or event, arrive early so there is time for communication and direction. Also, be sure to let the staff member or volunteer team leader who is supervising your work know when your schedule changes or if you cannot volunteer when you are expected.

Confidentiality

Any information relating to a client, as well as anticipated changes in the management or conduct of the affairs of this organization shall be held in strictest of confidence. If you need to discuss any such information, do so inside the organization and only with those who need to know. Outside the organization, discuss with no one at all **unless a clear and compelling reason to do so exists**.

Volunteers are not authorized to identify themselves with HSHM outside of their assigned role or attempt to use their position for profit or illicit personal gain. Any fundraising or solicitation efforts must be approved by the Development and Community Manager.

Media

Volunteers give HSHM the right to print and/or publish pictures of any HSHM activities in which they participate. Volunteers should not take pictures of any other person who may be at HSHM unless instructed by staff to do so for Photography Classes.

Sign In Kiosks

Please make sure to sign in and out at the appropriate computer kiosk as this allows us to accurately reflect and document your volunteer hours for the volunteer and HSHM benefit.

Volunteer Rights

1. To experience job satisfaction and to inform the volunteer coordinator if an assignment is unsatisfactory.
2. To receive initial and on-going training as needed.
3. To ask for a new assignment when ready for a new challenge.
4. To feel free to consult the Volunteer Coordinator, COO, and CEO regarding suggestions or complaints.
5. To have a safe work environment.
6. To have a workplace free of harassment.
7. To know to whom they are accountable and to have clearly defined channels of communication.

What to Wear

Wearing modest, practical and comfortable clothing when you volunteer is important. Dress appropriate for the task you will be performing. Please refrain from wearing clothing that promotes alcohol, drugs or a lifestyle contrary to Christian beliefs. Remember you are a representative of HSHM when you volunteer with us.

Thank you!

You help to make it possible for the homeless to receive shelter, the hungry to be fed, and the lost to be saved. Thank you for the important role you play in reaching out to our brothers and sisters in need.